NAEPB/NIB Operations

29 July 2024

Service Level Working Groups

- GSA 90-Day On Time Delivery 94% (30 June), up from 88% YOY
  - NPAs maintained ≥ 90% for the past 6 months for non-PE NSNs
  - OTD and Delinquencies have slipped the past two months from 94.3% to 91.6% and 6,988 from 4,341 respectively
  - In July, all 43 NPAs provided monthly KPI reports
  - There has been a steady increase of accurate submissions and reports are being submitted with minimal errors
  - Still looking for new members to volunteer for the SLWG; contact Cinthya Mabee - cinthyam@stlb.net

- Textile Apparel Group Fill Rate 103% (June 30), $VAL Delinquencies $14M, down from $18M (May), almost half of a $27M high
  - First report, data includes only CY2024 (Jan-Jun 2024) data
  - Going forward we will add one month to the report each month through the end of CY24. After that, we will go with a rolling twelve-month analysis
  - We are open to improvements and welcome your feedback

Jan/San Working Group

Contracts

- End FY23 # Contracts in Scope 84
- End Q3FY24 182 Contracts, up from 167 EQ2FY24
- 108 projected to go live in Q4FY24

Sales

- FY23 Annual Sales $1,001,077
- Q1 & Q2 FY24 Sales YTD $ $2,228,051
- FY23 Q1 – FY24 Q2 Sales: $3,229,128 since inception
- FY24 Q3 sales are due end of July

(we will always be a quarter behind for reporting to the NAEPB Board)

ETS

- June 17
    - Introduction and basic ETS training
    - Defined two strategic areas of focus
        - ETS/A1 education for stakeholders (Team 1)
        - Identify largest channels of leakage and strategize efforts to reduce (Team 2)

- July 18
    - Team 1, presented 5 areas of focus. Subcommittee agreed to 3 focus points
        - NPA mentor program
        - Leveraging relations/partners among the NPAs
        - Data and data source sharing
    - Team 2, to use data to drive the identification of the larger areas of potential leakage