The National Association for the Employment of People who are Blind

SERVICES COMMITTEE REPORT

SUBMITTED BY GEORGE ABBOTT, VP

October 14, 2024 Board Meeting

CONFIDENTIAL AND PROPRIETARY

I met with the NPA co-chairs in May, August, and October. Focus has been on getting charters in place and establishing goals for each subcommittee. Goals are a work-in-progress. Charters have been developed for the following subcommittees: Administrative Services and Information Assurance, CMS, Teleservices, and Warehousing and Distribution. We are discussing making the primary focus of the Service Innovation subcommittee on recruitment and workforce development.

I met with Jeffrey Hawting, Robert Harris, and Jim Bean in September to discuss how to improve communication and align priorities between the NAEPB service subcommittees and NIB. They were invited to the October quarterly meeting with the NPA co-chairs, and I will meet with the NIB group about every other month to stay connected.

CMS:

There is a path to work on contracts that require a facilities security officer (FSO) and once the contract is completed, the NPA becomes an FSO. Contact Scott Collins for more information.

In late June a presentation was made by NSITE regarding CMS 101 training through Bentley Miller. PCT grants can be used.

The CMS group continues to talk about ways to expand into areas like contract administration and grant close-out.

The group is compiling a list of applicable training courses outside of federal contracting.

Regarding the other subcommittees, more work is needed to increase participation and engagement. I urge CEOs with interest in the service subcommittees to strongly encourage someone from your organizations to attend the meetings. Feel free to reach out to George Abbott if you need help connecting with the NPA co-chairs.

The NPA co-chairs are:

CMS – Rebekah Grieb of Alphapointe

Teleservices – Jessica Watson of Central Association of the Blind and Visually Impaired

Administrative Services and Information Assurance – Shannon Satterfield of IFB Solutions

Distribution and Warehousing – Rick Veloz of Arizona Industries for the Blind

Service Innovation – Alicia Lansford of East Texas Lighthouse

CONFIDENTIAL AND PROPRIETARY